



## ■ Sneakers 'n Snax | Cancellation & Refund Policy

At **Soiree, etc.**, we value your time and ours. Please review our cancellation and refund policy before booking your Sneakers 'n Snax experience.

### ■ Retainer Fee

A **non-refundable retainer fee** is required at the time of booking to guarantee your event date and time. Your booking is **not confirmed** until the retainer is received.

### ■ Cancellations

- Cancellations must be submitted **in writing** (email or text).
- Cancellations made **7 or more days prior** to your event: the retainer fee remains non-refundable, but any additional payments will be refunded.
- Cancellations made **less than 7 days prior** to your event: no refunds will be issued.

### ■ Rescheduling

- You must notify us **at least 7 days in advance** to reschedule.
- Your retainer will be applied to the new date (subject to availability).
- Rescheduling requests made **less than 7 days** before your event may require a new retainer.

### ■ No-Shows

If you or your group fail to attend without notice, **all payments are forfeited** and no refund will be given.

### ■ Guest Policy

- Sneakers 'n Snax workshops are for participants **16 years and older only**.
- All participants must complete and sign a **Consent Form** prior to the session.
- Guests without a signed consent form may not participate and will not receive a refund.

■ **By booking with Soiree, etc., you agree to the terms of this Cancellation & Refund Policy.**

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